

How Kejriwal is failing Delhi's sewage workers

AAP failed on 67 out of 70 promises: Report

'AAP govt. failed to improve health sector'

AAP Not Been Able To Provide 1,000 Mohalla Clinics In Delhi As Promised

सत्तर दावों में 67 में फेल हुई दिल्ली सरकार, फ्री वार्ड-फाई की शुरुआत तक नहीं: पीपीआरसी रिपोर्ट

1,000 Mohalla

EMPTY VESSELS MAKE MORE NOISE

A Report on Delhi's AAP Government

AAP failed on 67 out of 70 promises: Report

Implement Ayushman Bharat in Delhi:

Choking in Delhi: How AAP has failed the capital

Delhi government hospitals fail to increase bed count in intensive care units

Delhi HC revokes appointment of 21 Parliamentary secretaries by Arvind Kejriwal govt

AAP betrayed Delhiites on 96% of its promises:

Unauthorised colonies: After 5 failed attempts by Delhi govt, mapping task now with DDA

November 2019

PUBLIC POLICY RESEARCH CENTRE

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Prepared by

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PREFACE

Governance is a sacred responsibility. An elected representative enters the office not just with the aspirations for building a better society and with the responsibilities and accountability towards the people. That is the very essence of democracy. When a leader begins disregarding the very people who got him there, when the leader steps back on the principles he swore by and when a leader begins misleading the people who reposed faith in him, one must understand that democracy is under threat.

Delhi is at such a juncture. Ignored by decades of apathy and laggard governments, the national capital is in need of a serious deliberation. It is rather unfortunate that the capital city of a progressive nation like India has to even today deal with water and electricity woes, drainage problems, basic amenities among others. Delhi is on a ticking bomb and needs an immediate solution to problems lingering from decades. Over the last five years, Delhi has reached a threshold limit and the cracks are beginning to turn into massive ruptures. It is thus extremely important to highlight the facts and bring them into public purview. The people of Delhi have a right to be informed about the truth.

The team is conducting a thorough analysis of various facets of governance and their current condition. Be it water, education, public health, infrastructural development among others. However, one fact that came to light is the brazen disregard for public sentiments and aspirations by the CM's office. a deeper analysis revealed

complete lack of honesty of purpose on part of a CM who was elected on the electoral plank of ‘Aam Aadmi’. The same ‘Aam Aadmi’ who is nowhere in the scheme of things as we see it. Some of the issues which were highlighted as key areas where the AAP government claimed to have a perspective have been dealt with in the report. The report finds interesting facts about the status of those issues and how the government has not only failed to address them but is unwilling to even acknowledge them.

The report is thus a complete and objective analysis of few pertinent issues and tries to bring facts in the public domain. We would be pleased to receive feedback and value addition to the report.

Vinay Sahasrabuddhe
Director, PPRC

Sumeet Bhasin
Director, PPRC

INTRODUCTION

Delhi symbolizes a beautiful amalgamation of cultures, traditions and regional identities. It has been the centre of national discourse be it our historical past or current national polity. The national capital, home to over 20 million people, today needs a serious rethink. Through this study we intend to draw attention to the fact that a Delhi resident struggles each day to gain access to the most basic amenities like water, drainage, sanitation, schooling, waste disposal among many others. The city administration had indeed turned a blind eye to what is apparent but unfortunately accepted as a way of life by the people. The study would bring the key features to the fore and enable a black and white picture of Delhi in terms of the challenges glaring in the face.

A recent survey by The Economist Intelligence Unit, the national capital has dropped by six places to rank 118th on a list of 140 cities across the world. Moreover, problems like pollution through vehicles and industry, lack of drinking water and electricity, housing impact every resident and without doubt the poor are at the receiving end. Despite its existential problems, the rest of India remains attracted to the capital city for want of better lifestyle, opportunities and financial growth.

In comparison to world capitals Delhi has very persistent as well as unique problems that have been misdealt historically. Successive state governments that have little stake in the welfare of Delhi's people but more interest in

power politics, have let these problems manifest and persist. The intelligentsia and the informed segment need to take stock of the rapidly declining quality of life of an average Delhiite and the dangerous indifference in even acknowledging the problem.

In this background, it is pertinent to say that the current dispensation in Delhi has completely lost the **SINCERITY OF PURPOSE**. It is the integrity and dedication of the political dispensation that forms the foundation of any development initiative and tangible policy intervention. With a gaping hole here, one can barely expect any transformation. As is evident, over the last five years, no tangible steps have been taken to address the core issues of Delhi. The government has been playing with the aspirations of residents of Delhi. The superfluous and populist initiatives along with freebies have failed to give due regard to growth and development of Delhi as a capital of great nation like India.

BACKGROUND

Public Policy research Centre has, over the years conducted several studies covering various facets of Delhi and its issues. Through our academic endeavours we have attempted to understand the challenges and aspirations of Delhi's residents and how what initiatives are required to deal with them. We began with a comprehensive report on "Delhi Tangible Transformation Project" in 2012. The report took both a macro and micro analysis of various

factors impacting the life of Delhi's residents ranging from civic amenities to basic livelihood. We also attempted to identify best practices and policy options for Delhi.

Followed by that, in 2014, building upon the findings of the earlier report we conducted a research study titled, "Understanding Aspirations of Delhi". The report focuses on basic issues like Population and Migration, Housing and Quality of life, Transportation and Traffic, Social welfare and Security and Tourism and Heritage to come up with recommendations.

With a sound secondary understanding of the issues concerning Delhi, we decided to adopt a bottom up approach and speak to the people of Delhi and understand their point of view and the challenges faced by them. In 2018, we launched a FIND Fellowship programme to conduct a primary survey across Delhi NCT. We spoke to the people on several issues ranging from governance, accountability of elected representatives, civic amenities and their expectations. We spoke to 34392 respondents from all the 70 Assembly Constituencies across Delhi. The objective of the exercise was to assess the delivery of important governance parameters across all tiers of government starting from the Central government to local government.

With salience of the manifesto as one of the important standpoints of public accountability and democracy, we

conducted performance analysis of AAP vis-à-vis their 2015 Manifesto in April 2019. The study revealed that the AAP led Delhi government failed 67 out of 70 promises. The remaining three were misleading in nature as they were out of the purview of the Delhi government.

Earlier this year, in June, we came out with yet another detailed analysis on one sector that the Delhi government claims to have brought about a transformative change – Education. Our study, ‘Report on Delhi Government Schools – A Factual Analysis’ smashes any such false claims with facts and data. The report, on the contrary, reveals that the state of education in the state is a matter of concern.

It is important to reiterate that the current AAP Government lacks the “Honesty of Purpose” in acting on the very ideals and principals he had fought for. The study unfortunately brings to the fore extreme apathy and indifference of the Chief Minister’s Office towards the people of Delhi.

Our research on this issue is just a part of a larger research study on the government of Delhi. We sourced our data from official websites, government reports, reports by various agencies of the Delhi government as well as through RTI applications. The report has been divided into several topics which the Chief Minister had raised during his movement and claimed responsibility.

JAN LOK PAL

With Jan Lokpal as one of the basic planks of AAP's electoral campaigns, the party has unfortunately failed to act decisively on it after coming to power. For a Chief Minister who resigned after 49 days at the helm resigned after failing to table the Jan Lokpal bill in the assembly, no tangible progress can be seen even as we stand at the fag-end of their tenure, merely 50 days before the code of conduct would be enforced.

As per the RTI reply we received on 17th September, 2019 a meeting of council of ministers was held and two cabinet decisions were taken in context of Lokpal's appointment. The Delhi government has failed to share the details of the developments publicly and also refused to share information when asked through an RTI appeal. It is indeed quite discouraging to note that the foundation on which the Aam Aadmi Party built its stake, has turned out to be hollow.

For a CM who pats on his own back calling himself an RTI activist, this hypocrisy lays bare the double standards he applies. Thus, not only cheating the voters of Delhi but all those who supported the movement. For a CM who claimed to be a fierce advocate of the Lokpal institution and appointed Admiral L Ramdas as an internal Lokpal of the party, it was indeed shocking to note that the Lokpal was removed soon after he started discharging his duties and

addressing complaints from the people. Whatever may be the reason for his dismissal but it sure does raises credible questions on the CM's intent to fight corruption.

Please refer to your online RTI application Reg. No. ADMRD/R/2019/80025 Dated 21/08/2019 for providing information under RTI Act, 2005. The point-wise information/reply is under:

1. As per available record of AR Department, two Cabinet Decisions and one meeting of council of ministers were held in context of amendment in Lokayukta and Uplokayukta Act. 1995.
2. The sought documents can't be provided U/s 8(1)(i) of RTI Act. 2005 as the matter is not complete & over.

As per Section 19 of the Right to Information Act 2005, if you are not satisfied with the reply, you may file an appeal with the First Appellate Authority within 30 days of the issue of this letter, whose particulars are given below:

Address of First Appellate Authority	: Deputy Director (AR), Administrative Reforms Department, Govt. of NCT of Delhi, Room No. 710, 7 th Level, C - Wing, Delhi Secretariat, New Delhi-110 002.
--------------------------------------	--

Yours faithfully,
[Signature]
16.09.19
(NARESH KUMAR)
Public Information Officer (AR Department)
Tel.011-23392726

DRUG MENACE

The drug menace in Delhi is one of the biggest threats facing the nation. Delhi's youth and vulnerable children have come under the vicious trap of drug abuse, posing a potent threat to the future of the city. Unfortunately, we see no stern action by the CM to address this or even take steps to rescue and rehabilitate the victims. It is indeed ironic that the Delhi CM while campaigning in Punjab for the assembly elections in 2017, promised to make Punjab a "drug-free state"ⁱⁱ if the party was voted to power. The same party has failed to take any credible steps to address the situation in Delhi even after remaining in power for 5 years.

Infact, AAP government had granted around 400 licences to new liquor stores in the city raising pertinent questions on the intent of the Delhi government over their approach towards substance abuse. The following data speaks volumes of the intent and honesty of purpose.

It is shocking to note that 90% of street children in Delhi are addicted to drugs. As per the data of government, 46,410 cases of substance abuse among street children were registered in year 2017.



Drug abuse has been an ever increasing phenomenon and as per the data available there has been a massive increase in the numbers. The number of street children in Delhi estimated to be using a substance in 2017 is as follows - tobacco – 21,770, alcohol- 9,450, inhalants- 7,910, cannabis- 5,600, heroin- 840, opium- 420, pharmaceutical opioids -210 and sedatives – 210 street children.

Shockingly, 87 children died due to drug overdose (including Medicinal/Narcotics & Psychotropic Drugs) during 2015-2016. The data is based on the report of National Crime Records Bureau.

Rehabilitation and de-addiction is an important component of any serious effort to address the menace of drug abuse. As per the RTI reply, no new de-addiction centre has been opened under the Delhi government. This is evident of the fact that the Delhi government has failed to address the problem or even attempt to find solution to a situation that

More than 90 per cent street children in Delhi drug-addicts

According to the ministry, 46,410 cases of substance abuse by street children were reported in the national capital last year.

 THE INDIAN EXPRESS

is growing as a potent threat. No, de-addiction centres with a city dealing with drug abuse shows utter apathy and indifference on part of the authorities. They do not have a vision to control the menace that has already unleashed itself on the city. At the same time, it is important to highlight that the central government has been taking concerted efforts to address the menace. The Department of Social Justice and Empowerment has initiated a National Action Plan for Drug Demand Reduction (NAPDDR) for 2018-2025. The strategy for the programme involved education, de-addiction and rehabilitation of affected

individuals and their families¹². The activities under the NAPDDR, inter-alia include awareness generation

Sir, Reference to your RTI application no. 142 dated 28.10.2019 & Registration No. 2019/2019/OHS R/2019/80237/10 dated 16/10/2019 for obtaining information, under Right to information Act 2005. The latest information which is available in CDMO Office (North District) as on dated 28.10.2019

Ans 1	There is no Delhi Government de addiction centre under the jurisdiction of O o CDMO, North.
Ans 2-Ans 4	Not Applicable

First Appeal, if any, against the reply of PIO may be made to first Appellant Authority within 30 days of reply
 Details of 1st Appellant Authority
 Additional Director, DGEHS Karkardooma
 F-17, Karkardooma, Delhi
 Email- rtidhsqa@gmail.com
 Ph.no-22391012

Yours faithfully

[Signature]
 DR. NAMRITA NAYYAR
 CDMO (NORTH)

F.NO. 1(109)2016/DHS/CDMO/ND/RTI/
 Copy to:
 1.) Dr. Monalisa Borah (Public Information Officer), F-17, Karkardooma, Delhi

Dated: _____
 DR. NAMRITA NAYYAR
 CDMO (NORTH)

programmes in schools/ colleges/universities, workshops/seminars/interactions with parents' community-based peer led intervention programmes for vulnerable adolescent and youth in the community.

¹ <http://164.100.24.220/loksabhaquestions/annex/171/AU4860.pdf>

²

<http://socialjustice.nic.in/writereaddata/UploadFile/Scheme%20for%20NAPDDR.pdf>

UNAUTHORIZED COLONIES

This issue can be a mirror to the Delhi government's governance for the past five years. Regularization has been a key issue in Delhi and is a promise made in the manifesto of the Aam Aadmi Party in 2015. The issue has been in the manifestos of congress since 1998. The Delhi government has failed to take action towards fulfillment of this key public demand for decades and it took the resolve of the central government to deliver the same.

As prerequisites, the AAP government was supposed to do four things to regularize these colonies:

- a. Delineate or verify the boundaries.
- b. Constitute a committee for conferring the title of land within two months of coming to power.
- c. Determine the charges or fee for regularization
- d. Supervise the overall process.

The fact remains that the Delhi government has failed on all the counts. The Delhi government did not finalize the boundaries of the unauthorized colonies and kept on seeking extension after extension. In 2017, an extension was sought till 2019, which was granted and now again a further extension of two years was sought as they submitted that the delineation cannot be completed till December 2021.

Fund Spent by Kejriwal Government on un-authorized colonies Development, Sanitation Facilities and Water and Sewerage Facility					
Head (Amt. in Cr)	2015-16	2016-17	2017-18	2018-19(Dec.)	2019-20(June)
Jal Board for Potable Drinking Water Supply	274.00	507.00	300.00	112.50	37.5
Sewerage Facilities	335.00	200.00	235.00	225.00	75
Development of Un-Authorised colonies (DSIIDC)	135.00	300.00	249.00	100.00	0
Development of Un-Authorised colonies (PWD)	5.54	1.98	2.84	0.00	
Development of Un-Authorised colonies (I&FC)	49.01	19.00	1.66	NA	
Sanitation/ Essential Services to be carried out by MCD	121.00	3.50	0.00	0.00	
Urban Development	1.18	2.76	3.08	NA	
TOTAL	920.73	1034.24	791.58	437.50	112.5

Source: Urban Development Department, Delhi Govt.

Furthermore, even on financial terms, Delhi’s Chief Minister claims that his government spent over Rs 7000 crores on unauthorized colonies, the fact remains that just Rs 3296 crores was spent in the last five years.

The Delhi government yet again brazenly displayed lack of honesty of purpose, sensing which, the central government formed the committee to recommend the way forward for regularization and with no action forthcoming from the Delhi Government, moved forward in public interest and announced the massive respite to the people of Delhi in decades. It approved ‘the “National Capital Territory of

Bill on unauthorised colonies in Lok Sabha

Union Minister Hardeep Singh Puri introduced the NCT of Delhi (Recognition of Property Rights of Residents in Unauthorised Colonies) Bill, 2019 in the House. The proposal to grant ownership rights is applicable to 1,797 identified unauthorised col...

PTI | Nov 26, 2019, 03:31 PM IST

THE ECONOMIC TIMES

Delhi (Recognition of Property Rights of Residents in Unauthorized Colonies) Bill, 2019”, which provides a legal framework to grant ownership rights to the people living in unauthorized colonies in the city, a move that will benefit 40 to 50 lakh people.

With this decision, the applicants will get the ownership certificate within 180 days from the date of application. The launch of a portal will 'define and delineate' the boundaries of the identified unauthorized colonies using satellite imagery. Keeping in view the socio-economic conditions of the residents of these unauthorized colonies and ground realities, it is necessitated to recognize and confer rights of ownership or transfer or mortgage to the residents of such colonies on the basis of Power of Attorney. The Bill aims to recognize the power of agreement, Agreement to Sell, Purchase and Possession documents as a special one-time relaxation.

Land is a major issue in Delhi because properties, whether in the form of plot of land or built up space are generally held through the General Power of Attorney, Will, Agreement to Sale, Payment and Possession documents. The properties in these colonies are not being registered by registration authorities, and so the residents do not have any title documents and the banks and financial institutions do not extend credit facilities like home loans. In 1962, Delhi had only 110 unauthorised colonies, built-in contravention of zoning regulations, where some two-lakh people lived.

Migration continued but agencies failed to meet the growing low-cost housing demands.

Land acquisition hurdles and encroachments made matters worse. The number of illegal settlements climbed to 1,200 by 2017 as the execution of legal actions like demolition drives by the successive governments had long gone out of the equation due to electoral compulsions. In fact, granting legit tags to these neighbourhoods has been a poll plank for all parties in the recent years. Currently, a sizable population of Delhi lives in 1,731 unauthorised colonies - many without basic services like waste management, proper roads, parks, water supply, sewage lines and parking lots.

DDA has in consultation with Revenue Department GNCTD, Survey of India, delineated boundaries of Unauthorised Colonies as per the table below. The RWA of Unauthorised colony may file the objection to the said delineated boundaries on the DDA website which shall be put on portal coming soon for any clarification. Please contact to DURGAHAND MINZ, Deputy Director (Planning), GIS & Zone D, Delhi Development Authority, Mobile No.9810836694.

Map No.	Unauthorised Colony Registration Number	Name of Unauthorised Colony	Pdf File demarcating the boundary with 2015 base satellite image	Remarks Clustering, if any	Date Uploading
1.	REGD. No.20.	VASHU VIHAR COLONY HOLAMBI KALAN.	REGD. No.20(PDF File)	N/A	16.11.2019
2.	REGD. No.21.	ANKUR VIHAR COLONY HOLAMBI KALAN.	REGD. No.21(PDF File)	N/A	16.11.2019
3.	REGD. No.153	MAMURPUR KRISHNA NAGAR, SINGHU BORDER, NARELA.	REGD. No.153(PDF File)	N/A	16.11.2019
4.	REGD. No.157	SRI ENCLAVE PANSALL ROHINI, DELHI-42.	REGD. No.157(PDF File)	N/A	16.11.2019
5.	REGD. No.258	JAIN ENCLAVE, NARESH VILLAGE BAWANA, BAWANA ROAD DELHI-39	REGD. No.258(PDF File)	N/A	16.11.2019
6.	REGD. No.371	GAUTAM VIHAR COLONY, NARELA, DELHI-40	REGD. No.371(PDF File)	N/A	16.11.2019

It is highly unfortunate, that while on one hand the central government built 17.8 million homes under the Pradhan

Mantri Awas Yojana, giving the beneficiaries, across socio-economic strata, an opportunity to have a house of their own, on the other, residents of Delhi did not have the legal right to call a house their own even after purchasing it with their hard earned money. Facing decades of political apathy, the people of Delhi have at last got justice they always deserved with due efforts by the central government.

The Image above is a screenshot of the details of delineated boundaries uploaded on the website.

Moving swiftly on its commitment, the central government has announced that from Dec 16, 2019, residents in Delhi's unauthorised colonies can apply for ownership rights online. The applicants will get the ownership certificate within 180 days from the date of application. They have also directed the resident welfare associations to look at the boundaries delineated using satellite imagery and convey their suggestions and objections within 15 days. By December end, 100 residents would get their ownership deeds which will kick start the PM-UDAY (Unauthorised Colonies in Delhi Awas Adhikar Yojana) across Delhi.

ENVIRONMENT

Mechanized Vacuum Cleaning Vehicles, Windblown dust comprising of particulate matter (10 & 2.5) a major contributor of Delhi's pollution. In fact, in some cases, it even goes up to 51% of the suspended air particles. To tackle this issue, the Delhi's ruling party declared in its 2015 manifesto and various statements that they will launch mechanized vacuum cleaning vehicles in Delhi.

Astonishingly, our RTI applications to the authorities variously came back with replies of zero vacuum vehicles pressed into service in the past five years, excepting one particular instance i.e. PWD Department's South-West Road Division, where just one vehicle has been procured that too on hire basis.

Reducing Pollution: Delhi Ridge, the lung of the city, will be protected from encroachment and deforestation. Environmentally appropriate afforestation would be carried out in all parts of Delhi in collaboration with the local Mohalla Sabhas. We will acquire mechanized vacuum cleaning vehicles to clean the city. Public transport will be improved to reduce the number of cars on the road. Additionally, incentives will be provided for low emission fuels like CNG and electricity. Government will encourage car-pooling and will crackdown on fuel adulteration to reduce pollution.

Above is an excerpt from the AAP 2015 Manifesto

Delhi government often tried to fight the monstrous menace of air pollution with tiny saplings while patting itself on the back and calling itself proactive. A 2018 CAG

report on Delhi said that the plantation of 28.12 lakh trees, between 2014 and 2017, could not lead to a commensurate increase in tree and forest cover, thereby raising concerns about the efficacy of Delhi government’s plantation drive. It takes 20-25 years for a sapling to become a tree and give the planet its services. But a one-time mass drive has very little survival rates for its saplings. It needs a planned and sustained program.

S.no.	Information sought	Reply								
1.	What number of plant saplings have been planted by the Delhi Government during March 2015 to September 2019	As per available records in this office, the details is given below:- <table border="0"> <tr> <td>2015-16</td> <td>9.73 lakh</td> </tr> <tr> <td>2016-17</td> <td>12.43 lakh</td> </tr> <tr> <td>2017-18</td> <td>6.89 lakh</td> </tr> <tr> <td>2018-19</td> <td>28.95 lakh</td> </tr> </table> Total 58 lakh (including shrubs & Free Distribution of saplings)	2015-16	9.73 lakh	2016-17	12.43 lakh	2017-18	6.89 lakh	2018-19	28.95 lakh
2015-16	9.73 lakh									
2016-17	12.43 lakh									
2017-18	6.89 lakh									
2018-19	28.95 lakh									
2.	What actions and measures have been taken by the Delhi Government during March 2015 to September 2019 for the protection of Delhi Ridge.	The point has been transferred u/s 6 (3) of RTI to all 03 Forest Division for provide the information.								

Arvind Kejriwal led AAP government claims to have planted fifty-eight lakh saplings in Delhi and calling it a “mass movement launched by the people of Delhi” to combat air pollution. Although Delhi’s air quality has dipped to ‘very poor’ level at all of the locations, efforts like plantation drives will not reap benefits for decades.

Saplings, of course, is a long-range strategy and shouldn't be a replacement for short-term solutions.

Planting strategy, for example, on streets that have a lot of traffic and particulate matter, must ensure that there is enough space between trees and that there is enough air flow.

However, even for deriving any benefit from the saplings planted, and to ensure that the drive was successful, the government agencies must ensure that the saplings they plant grow up to become robust trees, even if it be after 20 years. Unfortunately, in Delhi no system has been put in place to keep a count on the survival rates. As far as forest cover is concerned, Delhi has lost about 0.2 sq. km of very dense forest and 0.9 sq km of moderately dense forest since 2015.

The afforestation strategy of the government may have an impact in the longer term, provided that the saplings that are planted during the mass drives will be watered consistently and protected to grow as trees. Apart from that, the species that comprise the distribution plants will also have significant impact on the pollution levels of Delhi in the longer run. However, none of these interventions will provide any respite in the shorter term.

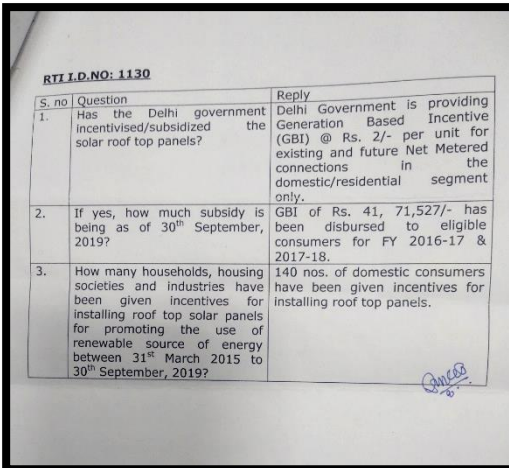
A month after the Supreme Court asked Delhi government to pay its share of Rs 1,000 crore out of Rs 3,577 crore due for the construction of Eastern and Western Peripheral

Expressways, the Aam Aadmi Party (AAP) government refused to comply with the orders.

Solar Rooftop Energy generation

In the Election Manifesto of 2015, Aam Aadmi Party (AAP) committed to provide “20% of Delhi’s energy needs through Solar Energy by 2025”. But, as per the RTI replies we have received, it is only New Delhi Municipal Council (NDMC) that has been identified for Solar City Project by Ministry of New and Renewable Energy, Government of India. Solar plant installation guideline follows the as per the Unified Building Bye Laws for Delhi UBBL-2016 and its modification³. Whereas in the other RTI reply the ministry answered the question in regard to the Building Code in Energy Conservation

and Building Code 2018 (ECBC 2018), which is in draft stage and not yet notified in Delhi. Which indicates that there is no synergy among



RTI I.D.NO: 1130

S. no	Question	Reply
1.	Has the Delhi government incentivised/subsidized the solar roof top panels?	Delhi Government is providing Generation Based Incentive (GBI) @ Rs. 2/- per unit for existing and future Net Metered connections in the domestic/residential segment only.
2.	If yes, how much subsidy is being as of 30 th September, 2019?	GBI of Rs. 41, 71,527/- has been disbursed to eligible consumers for FY 2016-17 & 2017-18.
3.	How many households, housing societies and industries have been given incentives for installing roof top solar panels for promoting the use of renewable source of energy between 31 st March 2015 to 30 th September, 2019?	140 nos. of domestic consumers have been given incentives for installing roof top panels.

[Handwritten signature and date: 28/09/19]

³ http://ipgcl-ppcl.gov.in/documents/renewable/2016_08_03_6_Delhi_Solar_Policy.pdf

the departments. Further, the RTI response also reveals that until now only 140 people have been incentivised for installing roof top panels.

RHETORIC VS REALITY

CMO'S Hypocrisy on the RTI

For our research, we have resorted to the RTI route for obtaining official information from the government. The Chief Minister's Office has variously sent the questions to irrelevant departments, or sent to few departments left the other departments, giving partial replies. Many of the replies filed by the government, in gross violation of the procedure, have been terminated with a simple reply that the information sought does not pertain to them. As per the laid procedure, the department should forward the request to the concerned authority. A CM who hails himself as an RTI activist, turned as the nemesis of the RTI in Delhi.

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The following snapshots illustrate the very fact how the CM's office has denied the request or has simply disposed it off without even giving a proper reply.

Registration Number	FINDP/R/2019/80020
Name	[REDACTED]
Date of Filing	13/08/2019
Status	REQUEST DISPOSED OF as on 21/08/2019
Reply :- With reference to your above referred RTI in this regard it is informed that the information does not pertain to finance department.	
Nodal Officer Details	
Telephone Number	01123392603
Enter Email Id	rpsharma01071961@gmail.com

Registration Number	PWDEC/R/2019/80293
Name	p [REDACTED] ia
Date of Filing	14/10/2019
Status	REQUEST DISPOSED OF as on 08/11/2019
Reply :- The required information does not pertain to this office.	
Your RTI application has been forwarded to multiple CPIOs	Click here to view details
Your RTI application has been forwarded to multiple Public Authority(s)	Click here to view details
Nodal Officer Details	
Telephone Number	01123490439
Enter Email Id	dmpwdhqdelhi@gmail.com

There have been several other instances where we found that there has been regular pattern of not responding to the queries within the stipulated time frame of 30 days forcing the applicant to apply for 1st appeal and so on and so forth. Consuming time and resources of the applicant.

Registration Number	GADEP/R/2019/80171
Name	██████████
Date of Filing	18/10/2019
Status	REQUEST FORWARDED TO PIO as on 21/10/2019
Details of PIO :- Telephone Number:- 23392006, Email Id:- amitabh.kundoo@gov.in	
Note :- You are advised to contact the above mentioned officer for further details.	
Nodal Officer Details	
Telephone Number	23392006
Enter Email Id	

Registration Number	DSSSB/R/2019/80092
Name	██████████
Date of Filing	14/10/2019
Status	REQUEST DISPOSED OF as on 08/11/2019
Reply :- 1- The information sought in point no. 1 is not available in compiled form. 2 & 3- No such information is available.	
Nodal Officer Details	
Telephone Number	01122370237
Enter Email Id	dsssb-secy@nic.in

The queries have generally been forwarded randomly to several PIOs, of whom some replied and some disposed with no information. Displaying unprofessional handling of claims and RTI queries. In the RTI response below, instead of furnishing the data, the reply directed the applicant to contact the competent authority.

In another instance, the government has conceded that it failed to create any jobs in the last 5 years. No wonder it did not have any answer when asked about the jobs it

created. Rather than compiling the data, it replied with no information.

The replies are indicative of a misleading approach and make a mockery of the applicant's right to information.

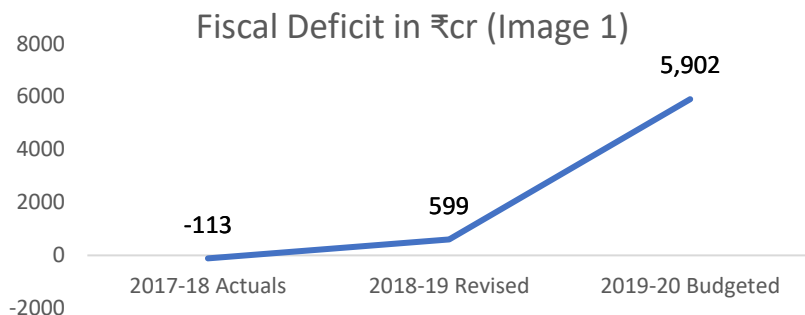
Registration Number	POWER/A/2019/60015
Name	I [REDACTED] A
Date of Filing	09/11/2019
Status	PARTIES SUMMONED FOR HEARING as on 26/11/2019 , 3:15 PM First Appellate Authority Department of Power, GNCTD 8th Level, B-Wing, Delhi Secretariat, New Delhi-110002.
Nodal Officer Details	
Telephone Number	01123392790
Enter Email Id	sanjay.kumar43@gov.in

There have been many queries where we have not received any reply even after 30 days of stipulated time period under the Act. Several 1st appeals have been filed and results are still awaited.

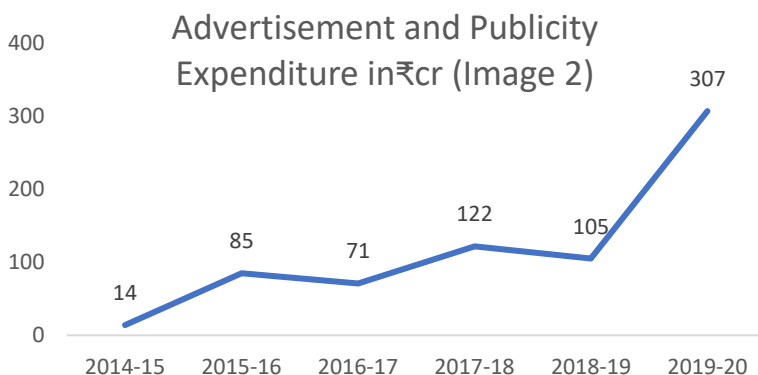
Delhi's misleading Budget

The Delhi Government's desperation to mislead people is most evident with just a cursory analysis of the annual Budget. The government's allocation and proposed expenditure skyrocketed this fiscal year i.e. 2019-20. One would assume that if the government plans to hike its expenditure so much, a corresponding increase in revenue may also be in order. However, this is not to be. The Fiscal Deficit of Delhi is in disarray. In just two years, the Delhi government has burdened

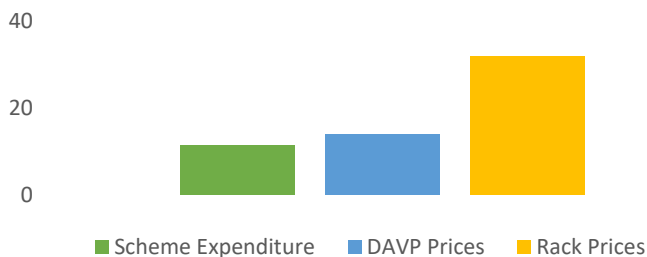
the citizenry of the Delhi with the fiscal deficit projected per Delhi citizen in 2019 rising by more than fifty-five times. It is shocking to learn that the government was so reckless as to get the State finances from a state of surplus to deficit in just two years.



On the other hand, the revenue estimates of the AAP government drastically dipped in 2016-17 and never recovered from then on. With such a gloomy situation on the revenue side,



Comparative Analysis of Scheme spending and publicity



the Delhi government is going ahead in allocating ever increasing amount of funds to its advertising and publicity expenses at the cost of public money. In the current poll year, the Arvind Kejriwal government has tripled its expenses under this head in the budget without scant regard for the public welfare needs.

Diverting public money to self-promotion:

To give a specific instance of the perverse extent of the Kejriwal government's obsession of attention seeking and publicity, let us consider just one instance:

The image we see to the side is an advertisement regarding the "Fee Assistance" scheme run by the Delhi government.

The below news clipping shows that just 23 students from Delhi have availed this scheme in the last year. As most of the financing is done up to only ₹7.5 lakhs, let us assume an average for our argument. If we consider all 23 students got an average

of ₹5 lakh support, only ₹11.5 million has been spent in support to students.

However, if we have a rough estimate of how much the government would have spent on the publicity of this scheme through just print media, it will still be a great expense. According to the DAVP, Government of India, the government ads would cost ₹7 lakhs for a full-page advertisement in the leading national dailies. But the rack prices for the retail advertisements in leading dailies vary from 8 lakhs to 80 lakhs depending on the language and position of ad. For the purpose

of our estimates, we take ₹16 lakhs as an average price for the full-page ad in terms of rack prices.

We have personally verified twenty such dailies on 27th November, where this particular ad that was shown in the image appeared. That would put it at ₹14 million. That means effectively, the Delhi government spends 61% of the scheme's purposeful expenditure on wasteful boastful such as

HIGH FEES NO LONGER AN OBSTACLE IN REACHING YOUR DREAMS!

DELHI GOVERNMENT'S FEE ASSISTANCE SCHEME FOR STUDENTS ENROLLED IN UNDERGRADUATE COURSES FROM EDUCATIONAL INSTITUTES, COLLEGES AND UNIVERSITIES AFFILIATED TO DELHI STATE PUBLIC UNIVERSITIES

ELIGIBILITY (Annual Family Income: ₹ lakh or below)	QUALIFYING MARKS (% of students)	FINANCIAL ASSISTANCE
Category 1 - Ration card holders under National Food Security Scheme	60%	100%
Category 2 - Annual Income less than ₹ 2.5 Lakh	60%	50%
Category 3 - Annual Income between ₹ 2.5 to ₹ 5 Lakh	60%	25%

Note: Relaxation of 5% in Qualifying marks for SC/ST Students

DOCUMENTS REQUIRED

- Copy of Matriculation certificate of having passed class XII or qualify examination.
- Certificate related to SC/ST Category issued by competent authority.
- Copy of Passbook/Statement from University/Institution of current programme.
- A declaration, as per format or template "A" available on Directorate of Higher Education website by the student affirming that no financial support has been availed from any other scheme for meeting the cost of education for the programme.
- Copy of Valid Ration Card (for students requesting Financial Assistance of 100%)
- Copy of family income certificate issued by competent authority (for students requesting Financial Assistance of 50%)
- Copy of full income tax return for both parents for the previous financial year. In the case of non-working parent, an affidavit affirming non-employment certified by the office of SDMA (competent authority) and family income certificate issued by competent authority (for students requesting Financial Assistance of 25%)

Apply online before December 31, 2019: <https://delhiadmit.delhigovt.nic.in/>

For more details: <http://higheredsn.delhigovt.nic.in/>

Directorate of Higher Education, Government of NCT of Delhi

Only 23 people availed education loan under Delhi govt's scheme in 2018-19: Outcome budget

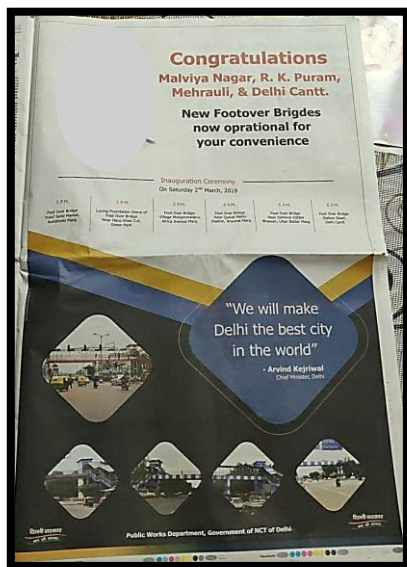
advertisements. This is only limited to verifiable print publicity. In addition, the Delhi government vigorously makes its publicity on hoardings, Metro Stations and other such public spaces. It will go much higher than the scheme expenditure itself.

Another such instance of disproportionate spending on publicity and advertising is with regards to local works. The Delhi government releases a host of congratulatory advertisements in the national dailies, referring to local issues such as bridges and foot-over bridges. Most of the works that were referred to in these ads are not even completed, some even at foundation stone laying stage.

The advertisement that is shown beside refers to five foot-over bridges in the vicinity of Malviya Nagar, RK Puram, & Delhi Cantonment.

are the tender for the foot-over

Following images of documents respective bridges.



The combined estimated cost of these foot-over bridges comes down to ₹95 million. However, if one were to estimate the cost of the publicity and advertising costs that the government spent on this could be around ₹48 million in just print media. Since the advertisements refer to the inauguration ceremonies at these

Foot bridge in Hauz Khas on Aurobindo Marg soon

9 Nov 2018 Ashish Mishra ashish.mishra2@htlivi.com

DELHI GOVERNMENT'S PUBLIC WORKS DEPARTMENT WILL BUILD A ₹2.38CRORE FOOT OVERBRIDGE OVER THE BUSY ROAD NEAR HAUZ KHAS IN SOUTH DELHI

links between central and south Delhi. At any given time of the day, the road witnesses heavy traffic and people had to cross it at grade, at different locations, risking their lives.

Office of the Pr. Chief Engineer (M)
Public Works Department
Govt. of NCT of Delhi,
12th Floor, M.S.O. Building,
J P Estate, New Delhi 110 002
Phone 011-23317926
Email:- prcempwd@delhi@gmail.com

कार्यालय प्रमाण मुद्रा अधिलेख (आनुबन्ध)
लोक निर्माण विभाग, दिल्ली सरकार
मुद्रा अधिलेख 12 वां फ्लोर एम.एस.ओ भवन
आई.पी.एस्टेट, नई दिल्ली-110002
फोन 011-23317926 ई-मेल
प्रमुख अधिकारी prcempwd@delhi@gmail.com

No. 23(14)P/CE(M)/PWD/7/1 Dated 23.01.2018

To,
The Chief Engineer (South) M
PWD, GNCTD,
MSO, Building,
New Delhi.

Sanction No. Pr.CE(M)/PWD/07/ 2017-18.

Subj:- Construction of Foot Over Bridge across Sri Aurobindo Marg at Yusuf Sarai Market (Near Gautam Nagar cut) with staircase and lift for pedestrians.

In pursuance to the proposal of Chief Engineer (South), PWD vide U.O. No. 23(14)P/18/PWD CE(South)/M/8900 dated 20/12/2017, I have been directed to convey the Administrative Approval & Expenditure Sanction of Pr. CE(M) for carrying out the work for "Construction of Foot Over Bridge across Sri Aurobindo Marg of Yusuf Sarai Market (Near Gautam Nagar cut) with staircase and lift for pedestrians" for an estimate cost of Rs. 2,94,93,200/- (Rupees Two Crore, Ninety Four Lakh, Ninety Three Thousand, Two Hundred only), subject to the following conditions:-

Notice Inviting Tender (NIT) by the **State Government Of Delhi** for Construction Of Foot Over Bridge With Staircase And Lift For Pedestrians Crossing Near Mohammadpur Village At Africa Ave... in **New Delhi - Delhi** has been published.

The last date of this tender is **26-04-2018**, work value is **₹ 33800504 INR**, EMD is **₹ 676010 INR** and tender document fees is **₹ 0 [Refer Doc] INR**

For more details call us on **+91 92760 83333** for bidding this tender, vendor registration (if any) and tender BOQ documents.

Basic tender information for TRN : 13163965

Tender for Construction Of Foot Over Bridge With Staircase And Lift For Pedestrians Crossing Near Mohammadpur Village At Africa Avenue Road, During 2017-18.

bridges, the publicity expenses may balloon well over 70% of the gross estimate amount of the projects themselves.

Name of Work	Construction of Foot Over Bridge with escalators for pedestrian across Station Road, Delhi Cantt.(SH-Civil Works)
Estimated Cost of Project	Rs. 9461551

Such is the tragedy that is unfolding in Delhi that the government is spending huge amounts and sometimes even more than the scheme itself on the publicity of the very scheme and government's so-called achievements. There cannot be a more appropriate example for the idiom empty vessels make more noise.

CONCLUSION

1. **Lack of Sincerity of Purpose:** The Delhi government has failed to rise up to the expectations of the public and has exhibited lack of sincerity of purpose in execution of their duties and fulfilling the aspirations of the residents.
2. **Jan Lok Pal:** Delhi government has failed to set up a Jan Lokpal, despite it being one of the fundamental aspects of their campaign. One meeting of council of ministers was held and two cabinet decisions were taken in context of Lokpal's appointment. The Delhi government has failed to share the details of the developments publicly and also refused to share information when asked through an RTI appeal.
3. **Drug Menace:** 90% of street children in Delhi are addicted to drugs. 46,410 cases of substance abuse among street children were registered in year 2017. The Delhi CM while campaigning in Punjab for the assembly elections in 2017, promised to make Punjab a "drug-free state" if the party was voted to power but have failed to control the menace in Delhi even after 5 years in power.
4. **Unauthorized Colonies:** The Delhi government did not finalize the boundaries of the unauthorized colonies and kept on seeking extension after extension. Once again, a further extension of two years was sought as they submitted that the delineation cannot be completed till December 2021. Sensing the lack of sincerity of Delhi government, the central government approved the "National Capital

Territory of Delhi (Recognition of Property Rights of Residents in Unauthorized Colonies) Bill, 2019”, bringing respite to Delhi residents after decades of apathy.

5. **No efforts to curb pollution:** Zero vacuum vehicles were pressed into service in the past five years, only 140 people have been incentivised for installing roof top panels. The claim of 25% reduction in air pollution stands unravelled with the fact that PM 2.5 levels increased as compared to last year.
6. **CMO’S Hypocrisy on the RTI:** Delhi’s RTI infrastructure is in shambles and makes mockery of a common man’s right to information. The Chief Minister’s Office has sent the questions to irrelevant departments, or sent to few departments left the other departments, giving partial replies. Many of the replies filed by the government, in gross violation of the procedure, have been terminated. There have been many queries where we have not received any reply even after 30 days of stipulated time period under the Act. Several 1st appeals have been filed and results are still awaited.
7. **Misleading budget:** In just a year and a half, the Delhi government has burdened the citizenry of the Delhi with the public debt per Delhi citizen in 2019 rising by more than eighty times. the revenue that flowed into the consolidated fund at the beginning of the AAP government drastically dipped in 2016-17 and never recovered from then on.
8. **Diverting public money to self-promotion:** That means effectively, the Delhi government spends 61% of the scheme’s purposeful expenditure on wasteful boastful such as advertisements.

It is unfortunate that the government has chosen to turn a blind eye to aspirations of a common man. The report finds glaring drawbacks in key sectors and especially those where the Delhi government has been claiming to have brought about a transformative impact. These are infact, in a state of crisis. For instance, the fact that no ventilator bed has been added in any of the 33 Delhi government hospitals despite the High Court direction of February 13, 2019. The High Court has ordered the Directorate of Health Services to procure 63 ventilators, only 23 students have been provided loans for higher education as per their outcome budget. Such facts only throw light on a scenario where the government appears wanting when it comes to integrity and accountability towards its people. In the subsequent reports on key sectors, issues will be dealt with in detail to bring the facts to light and make the people aware and enable them to take the right course of action.

Public Policy Research Centre

Public Policy Research Centre (PPRC) is a research organization established under Dr Mookerjee Smruti Nyas, which is a public charitable trust, in 2011. The Centre aims at constructively impacting the policy formulation process with emphasis on good governance practices, efficient implementation mechanisms and evidence-based policy-making including policy-audit and evaluation, in the larger interest of the nation.

Public interest is of paramount importance in a democracy. No democratically elected government can perform its duties as the custodian of public good without evidence-based research. Solid research is a prerequisite of sound policy formulation and design making. Dispassionate and objectively conducted research enhances democracy as it can reduce the ability of those with vested interests to influence the public policy debate. The idea behind PPRC is to undertake structured research and carry field-study projects to explore constructive solutions on important policy issues in an institutionalized manner, through discussions, debates, seminars, study circles and brainstorming sessions.

Since its inception, PPRC has worked on several short-study projects as well as full length research products and has come out with occasional papers, study reports, research-tools and similar publications.

PUBLIC POLICY RESEARCH CENTRE (PPRC)

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